

## COVID-19 Protocols and Procedure Updates

### **We are excited to welcome you back to The Magic House and MADE for Kids!**

The safety and well-being of our guests is our top priority! In preparation for reopening, modifications have been made to our buildings and exhibits and new practices and protocols have been put in place that follow and exceed local, state and CDC guidelines and industry best practices.

- We are limiting the number of guests to a small percentage of our capacity – 10% at The Magic House and 25% at MADE for Kids.
- Advance online reservations for tickets are required of everyone, including members. Of course, visits are free for members! Reservations can be made for both The Magic House and MADE for Kids at [www.magichouse.org/reservations](http://www.magichouse.org/reservations).
- Visitors will receive an electronic ticket that will allow for touchless scanning and quick entry into the facility upon arrival.
- To allow additional time for deep cleaning, reserved two-hour sessions will be held from 9:00 to 11:00 am, 12:00 to 2:00 pm or 3:00 to 5:00 pm.
- Children will each receive a mini-activity kit, providing one-user only supplies that can be used throughout their visit.
- Visitors will be asked to use hand sanitizer as they enter the facility. Hand sanitizer stations as well as new wipe stations will be found in each exhibit area.
- All staff will be required to complete a daily health screening prior to each shift and will wear face coverings when interacting with guests.
- Visitors over 9 years of age will be required to wear a face covering.
- Social distancing floor markers and reminder signage will be found in all spaces. Exhibits have been divided into areas that provide for social distancing with most allowing for only one family in an area at a time.
- Upon making reservations, visitors will be asked to attest to everyone in their family being COVID-19 symptom free and to abide by a code of conduct agreement, confirming that they will follow social distancing efforts.

**Please feel free to contact us with questions at [info@magichouse.org](mailto:info@magichouse.org). We look forward to seeing you soon!**





# Code of Conduct

We are committed to providing a healthy and safe environment at The Magic House, but we need your help. We are asking our visitors to partner with us in our COVID-19 wellness efforts by following our Code of Conduct, which includes:

**Do not visit if anyone in your family or group is not feeling well**

**Maintain proper social distancing from others not in your family or group**

**Wash hands, use sanitizer or wipes often**

**Cover your mouth and nose**

**Follow directional signage and instructions from staff**

Please note, The Magic House reserves the right to ask visitors to leave if this Code of Conduct is not followed.

**The Magic House**<sup>®</sup>  
**M A D E** for Kids

